



MARKETING, INC.

1-800-653-1375

MERCHANDISE RETURN INSTRUCTIONS

1. Our guarantee to you: If you are not 100% satisfied with any regular-priced item, you may return it, in re-saleable condition, within 30 days from date of purchase for a refund or replacement (less shipping and handling charges.) All sales are final on Outlet, Sale and Clearance items.
2. To return an item requires a Return Merchandise Authorization number. Please call our Customer Service Department for a Return Merchandise Authorization (RMA) number at 1-800-653-1375 (8 a.m to 5 p.m. Eastern Standard Time).
3. Fill out the Package Insert and place it in your box. Be sure to include your name, phone number, address, RMA #, quantity, reason and product number.
4. Carefully re-package your box to prevent shipping damages.
5. Fill in your name and address on the Return Label, cut it out and affix it to the box you are returning.
6. Send your package to BurstOn Marketing using a traceable shipping method such as insured US Mail, UPS, FedEx or DHL. (Shipping charges to return items are the customer's responsibility.)
7. Please allow 10-14 business days for returns to be processed.

For international returns, please
email customerservice@burston.com for instructions.

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Package Insert

FROM:

Name _____

Address _____

City _____ State _____ Zip _____

Daytime Phone (_____) _____ - _____

RMA # _____

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Return Label

FROM:

Name _____

Address _____

City _____ State _____ Zip _____

RMA # _____



Product #	Quantity	Reason for return

Comments: _____

TO:

BurstOn
MARKETING, INC.
Returns Department
52950 Frederic Drive
Elkhart, IN 46514